



CONDITIONS FOR THE MEMBERSHIP CARD

1. Annual membership card validity

The membership card will allow its holder access to L'AQUÀRIUM DE BARCELONA for one year from the completion of the card form, its renewal being necessary once expiration date has been reached in order to continue enjoying the benefits of the membership card. The benefits of the membership card cannot be combined with other offers and promotions that L'AQUÀRIUM DE BARCELONA might be carrying out.

2. Conditions and use of the membership card

The membership card can only be purchased at L'AQUÀRIUM DE BARCELONA ticket offices or on our website <https://www.aquariumbcn.com> and this membership card is a non-refundable item.

Given the characteristics of the card (tickets with a specific start date or period of time), the provisions on art. 103.I of the General Law for Consumer Protection, excludes the right to withdrawal from the ticket purchase system once purchased.

The membership card is for the exclusive use of the cardholder, being valid for any day of the week, according to the official L'AQUÀRIUM DE BARCELONA calendar and within the attractions hours and respecting its operations and health and safety protocols in place at all times. The opening and closing dates and times will be decided unilaterally by L'AQUÀRIUM DE BARCELONA management.

The acquisition of the membership card implies the acceptance of the Operational Rules of L'AQUÀRIUM DE BARCELONA and, therefore, its total compliance during your visit in its facilities. You can check the operational rules on the website <https://www.aquariumbcn.com>.

The Membership card is a personal and non-transferable document. ASPRO OCIO S.A. reserves the right to verify the identity its carrier each time it is being used, the presentation of an ID card, Passport or Driving License (in valid date) is essential. Children under twelve must be accompanied by an adult of legal age.

Your membership card must be kept throughout your visit to L'AQUÀRIUM DE BARCELONA and, where appropriate shown to our members of staff who request it.

3. Services excluded

A special mention is made that exclude membership cardholders services such as; lockers, photography, restaurant and retail. Special events and any other which have exclusively access/services and stays in the Aquarium. Special discounts are available for membership cardholders in our shop and restaurant-café.

The card does not give the right to access paid shows, events, activities, exhibitions or temporary events, also paid and organized by ASPRO OCIO S.A. or by external companies.

4. Services included

With your annual membership card for L'AQUÀRIUM DE BARCELONA you have special discounts such as 10% off all purchases in our shop and products from our restaurant/cafeteria by showing your membership card.

In addition to this you will also get a 10% discount on the following paid activities organized by L'AQUÀRIUM DE BARCELONA:

- Birthday parties: For children between the ages of 3 and 12. Activity with prior booking.
- Aquarist for a day: For children between the ages of 8 and 14. Activity with prior booking.
- Experiences with sharks:
 - Shark cage diving: From the age of 8.
 - Diving with sharks: From the age of 18.
 - Sleeping with sharks: For children between the ages of 8 and 12. Activity with prior booking.

5. Restrictions due to unforeseen circumstances

In certain unforeseen circumstances such as weather, capacity, security or public health and, as far as reasonably possible, with prior notice to membership cardholders on the website and/or official profiles on social media networks, ASPRO OCIO S.A. reserves the right to limit the number of membership card on that days or time to the center for the reasons mentioned above without any right to compensation.

In the event of a temporary closure due to the result of a health alert (for example due to COVID-19), the validity of the card will be automatically extended by the period of time closed to the public and extended immediately followed reopening.

6. Withdrawal of the membership card due to serious non-compliance

ASPRO OCIO S.A. reserves the right to admission, expulsion from its facilities and to withdraw the membership card, without any kind of refund when any of the following reasons take place:

- Failure to comply with L'AQUÀRIUM DE BARCELONA rules
- Public disturbance or not keeping the peace
- Fraudulent use of the Membership card
- Maintain behaviors that bother or harm other visitors
- Causing any type of wrong doing, impairment or damage to the facilities of L'AQUÀRIUM DE BARCELONA

7. Personal data protection

The purchase of the membership card implies the completion of a form intended with the purpose of creating a membership card at the ticket office. To this extent personal data is collected by, ASPRO OCIO S.A. and informs you that:

BASIC INFORMACIÓN ABOUT DATA PROTECTION	
RESPONSIBLE ORGANISM	ASPRO OCIO S.A.
PRINCIPAL PURPOSE	Managing membership card subscriptions.
LEGITIMATE	Consent from person interested in membership.
DESTINATION	Information will not be used by third parties, unless explicitly authorized or legally obligated.
RIGHTS	Access, corrections or eliminations of information data, limitation or opposition of its use, transparency and right for it not to be used by automated decisions.
ADDITIONAL INFORMATION	You may consult additional information about our privacy policy at https://www.aquariumbcn.com/politica-de-privacidad/
DATA PROTECTION OFFICER (DPO)	GRUPO ADAPTALIA LEGAL – FORMATIVO S.L. C/ de Julián Camarillo, 26, 28037. Madrid Tfno. 915 533 408 legal@grupoadaptalia.es

8. Nullity and ineffectiveness of the clauses

If any clause is declared, totally or partially null or ineffective, such nullity or ineffectiveness will only affect said provision, or part of it, maintaining the remaining conditions and having such disposition to the part of which it is affected by.

9. Law applicable and jurisdiction

The present conditions that are applied will be interpreted and governed in accordance with Spanish legislation. For any legal issue that may arise, the parties submit to the jurisdiction of the courts and tribunals of Barcelona.